

FLOLOGIC SYSTEM 3.5[®]

INSTALLATION AND SETUP INSTRUCTIONS

(LEAVE WITH CUSTOMER)

Thank you and congratulations on your selection of the FloLogic System. By installing the FloLogic System you have taken a critical first step toward a proactive approach to water conservation and in preventing water damage due to burst or leaking pipes and failure of plumbing system components.

BEFORE YOU BEGIN - IMPORTANT CONSIDERATIONS

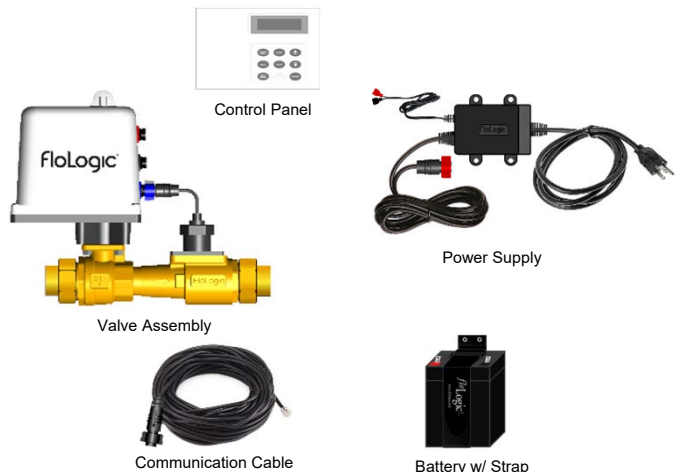
- **DO NOT INSTALL THE FLOLOGIC SYSTEM ON FIRE SUPPRESSION WATER SUPPLY LINES**
- Installation of the FloLogic System requires a basic knowledge of plumbing as well as specialized tools for cutting pipe and joining fittings.
- A spring-check valve is recommended to be installed on the inbound water line prior to the FloLogic Valve to avoid false flow readings due to changes in inbound water pressure.
- A thermal expansion tank that is not properly charged will cause false flow readings.
- If you have irrigation or any system with automatic backwash cycles, such as a water softener, consider installing the FloLogic System downstream of these systems.
- You will need 120V electrical service within 20 feet of where the Valve will be installed.
- If the Control Panel is to be remotely located from the Valve, you will need to fish the Communication Cable through walls and / or floors to the desired location.
- If you are adding the optional CONNECT Module to the System, the Communication Cable will need to be run to a location with a WiFi signal to your router.
- If you are not comfortable with any of these procedures, FloLogic suggests you hire an experienced professional plumber and / or electrician to complete the work.

UNPACK CARTON AND CHECK CONTENTS

After opening the box containing the FloLogic System ("System"), make a note of any damage to the outer shipping box. If damages were noted to the outer shipping carton, inspect the contents to determine whether the damage affected the various System components. If shipping damage has occurred, report the damages to the shipping company and notify FloLogic at info@flologic.com or call us, toll-free at 1-877-FLOLOGIC (356-5644) between 9 a.m. and 5 p.m., Eastern.

CONTENTS CHECKLIST

- ☐ Control Panel
- ☐ Power Supply / AC Converter
- ☐ Valve Assembly with Actuator
- ☐ Communication Cable
- ☐ System Battery with Hanging Strap
- ☐ Documentation Pack Including
 - Installation and Setup Instructions
 - Directions for Use Booklet
 - Manual Override Tool
 - Keypad Mounting Screws and Drywall Anchors
- ☐ Optional: CONNECT WiFi Module



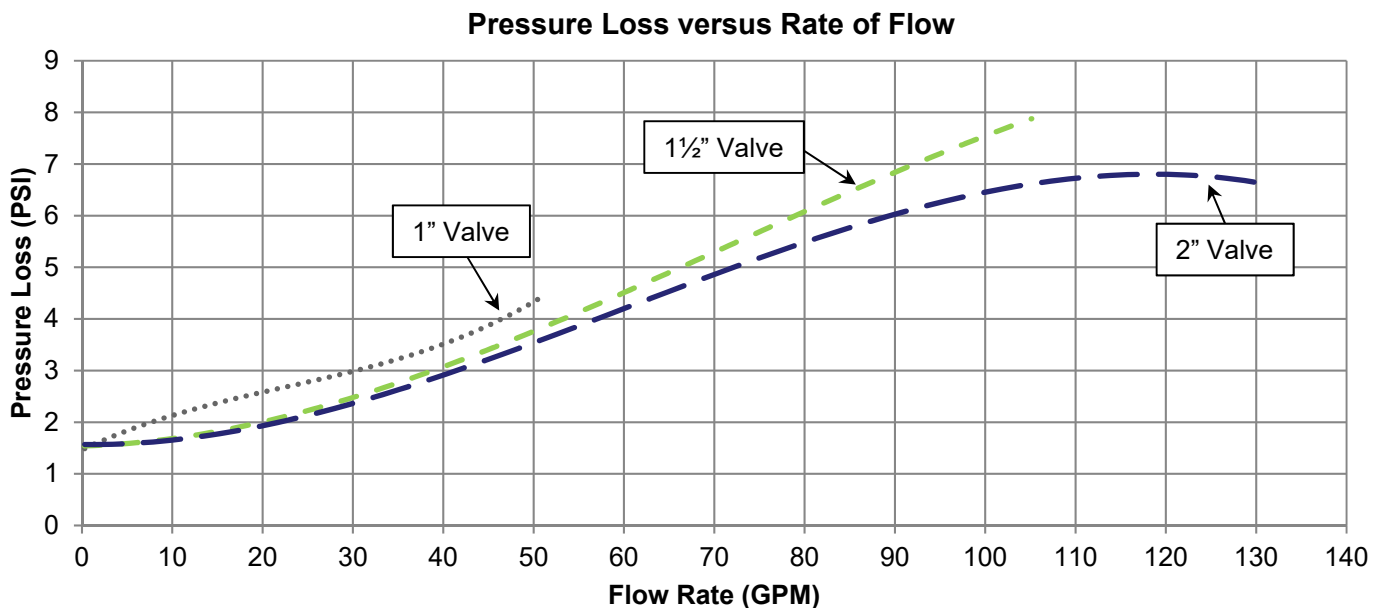
FloLogic System Specifications

| | |
|------------------------------|--|
| General: | <p>Lead free bronze valve body</p> <p>Full port, stainless steel ball</p> <p>PTFE (Teflon®) seals on ball valve</p> <p>EPDM gasket seals on union fittings</p> <p>Female union fittings on both ends of valve (NPT or solder)</p> <p>Integrated manual override (8mm) with included tool</p> <p>Rated for Indoor and Outdoor Installations (valve assembly ONLY)</p> |
| Valve Assembly: | <p><u>1" System:</u> Length: 11", Height: 10", Depth: 4.5", Weight: 11.5 lbs.</p> <p><u>1½" System:</u> Length: 12", Height: 11", Depth: 4.5", Weight: 16.5 lbs.</p> <p><u>2" System:</u> Length: 13", Height: 12", Depth: 4.5", Weight: 25 lbs.</p> <p>Ingress Protection Class: IP-68 (Submerge up to 48 Hours at 39" Deep)</p> |
| Low Flow Sensitivity: | User adjustable, 0.5–32.0 ounces per minute (15 ml – 1 liter) |
| AC Power: | 120 VAC / 60 Hz, Current draw – 300 mA (0.3 amps) |
| System Battery: | <p>12 Volt DC, Sealed Lead Acid, 6 Amp Hour</p> <p>Standby time: 5 – 7 days following loss of AC Power</p> <p>Monitors flow and actuates Valve, if needed</p> |
| Pressure Limits: | <p>Maximum: 150 psi at 73.4° F (23° C)</p> <p>Working: 100 psi at 73.4° F (23° C)</p> |
| Environmental: | <p>Water Temp: Min 34° F (1° C) - Max 140° F (60° C)</p> <p>Ambient Air: Min 34° F (1° C) - Max 120° F (50° C)</p> |
| Control Panel: | Backlit alpha-numeric LCD with soft touch silicone keypad |
| Warranty: | Five years on All Components (Details on Page 23) |
| Regulatory: | |



⚠ CALIFORNIA PROP 65: WARNING: Cancer and Reproductive Harm - www.P65Warnings.ca.gov

Note that the warning does not mean our products inevitably cause cancer or reproductive harm. Proposition 65 may be best defined as a "Right To Know" law, and Proposition 65 warnings are not an indication that a product is violating safety standards or regulations.

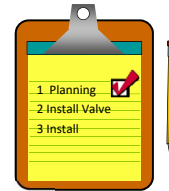


INSTALLATION GUIDE CONTENTS

Installation Times are Estimates Based on Field Observations

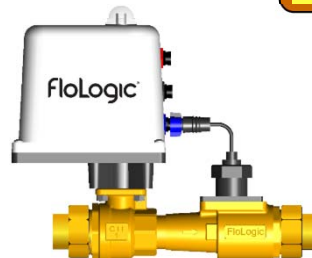
PLANNING AND PREPARATION (15 - 60 minutes)

- Step 1: Determine Valve Location
- Step 2: Locate Existing or Install New Electrical Outlet
- Step 3: Shut Off Water Main and Drain Pipes



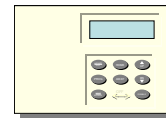
VALVE INSTALLATION (45 – 90 minutes)

- Step 4: Measure, Mark, and Cut Pipe
- Step 5: Install Fittings onto Water Line
- Step 6: Install Valve onto Water Line



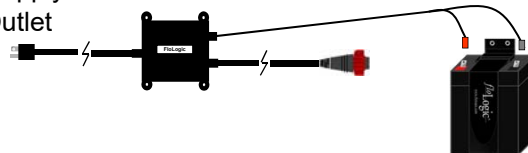
CONNECTING THE CONTROL PANEL (15 – 30 minutes)

- Step 7: Determine Control Panel Location
- Step 8: Run Communication Cable
- Step 9: Install Control Panel



POWER UP SYSTEM (2 minutes)

- Step 10: Connect the Battery to the Power Supply
- Step 11: Plug in Power Supply to 120VAC Outlet
- Step 12: Connect Power Supply to Valve



OPERATIONAL TEST (10 minutes)

- Step 13: Confirm System is in HOME Mode
- Step 14: Check for Background Water Flow
- Step 15: Confirm Flow Detection
- Step 16: Confirm Control Panel Water Shutoff
- Step 17: Confirm Automatic Shutoff



REFERENCE MATERIAL

| | |
|---|----|
| Installation Troubleshooting | 15 |
| External System Interconnect Options | 16 |
| Wiring Outputs to External Systems | 17 |
| Irrigation Override Using External Relay | 18 |
| Water Softener Override Using Flow Switch | 19 |
| Pool Fill / Hose Bib Override Using Flow Switch | 20 |
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| Product Warranty | 22 |
| Basic System Layout | 23 |

PLANNING AND PREPARATION

STEP 1 – DETERMINE OPTIMAL VALVE LOCATION

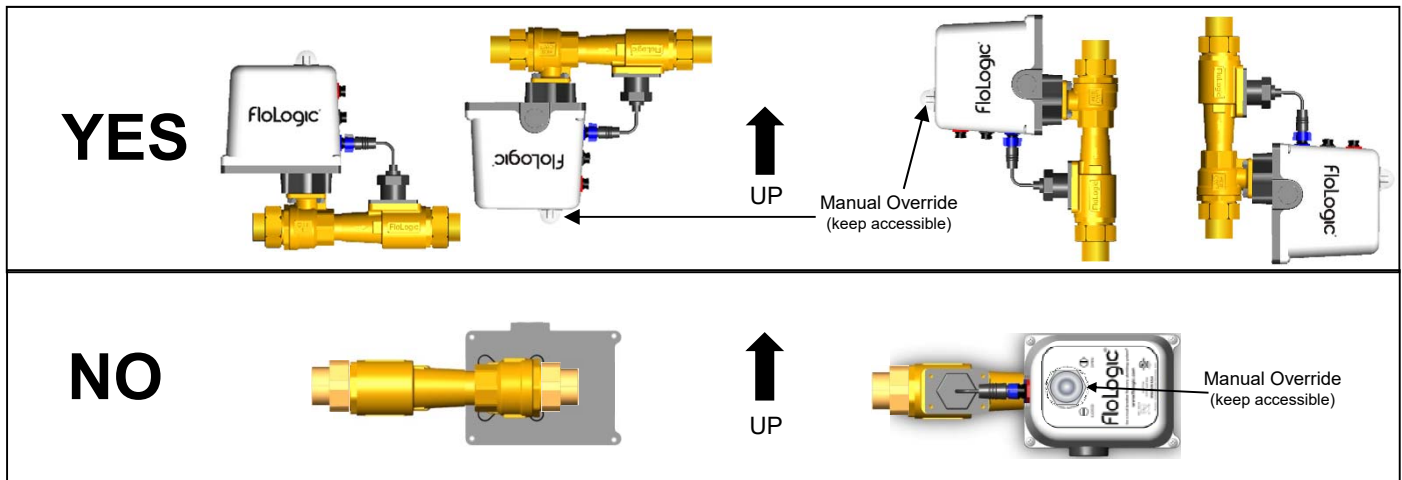
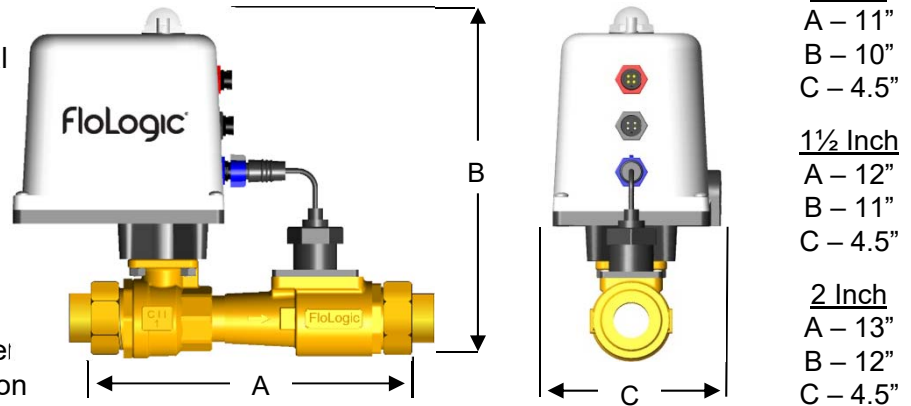
The Valve assembly should be located on the main water line after the line enters the structure but prior to the breakout of any distribution lines serving your plumbing appliances. **Like any water supply component, the Valve should be located in an area that is not subject to freezing conditions.** Unless your structure is built on a concrete slab, this will typically be in a basement or crawl space. If the structure is built on a concrete slab, or you prefer to install the Valve assembly outside the footprint of the building and your geographic location is subject to cold weather, you will need to provide an enclosure to protect the Valve from freezing conditions. The System is rated to operate continuously with water pressure up to 100 PSI. If your water pressure exceeds 100 PSI, install a pressure reducing Valve prior to the FloLogic System.

Whether you choose to place the Valve inside or outside the footprint of your building, a 120V AC electrical outlet will need to be available. If you need to deploy the Valve further than 20 feet from an available AC source, you can either install a new electrical outlet or purchase a power extension cable from FloLogic .

When selecting the point on the water main to install the Valve, consideration must be given to the dimensional specifications as well as for supporting the weight of the Valve to prevent any undue strain on the piping interconnections. The Valve assembly weighs 11.5 pounds in the 1" model, 16.5 pounds in the 1½" model, and 25.0 pounds in the 2" model and should be secured to a stud, a wall, or a joist.

The Valve can be installed on a horizontal or vertical pipe run. In a vertical pipe, there are no limitations as to orientation. On a horizontal pipe the Valve can be installed with the actuator either directly above or below the pipe. **Avoid installing the Valve with the actuator on its side (parallel to the pipe).**

PHYSICAL DIMENSIONS



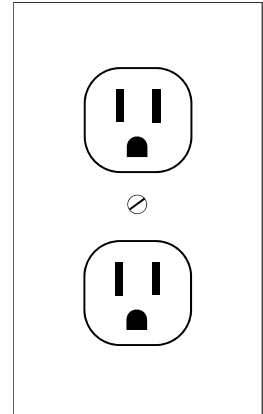
IMPORTANT NOTE: Manual Override Access and Planning for Irrigation and Water Softeners

The FloLogic System is equipped with a manual override that will allow you to open or close the Valve with a 5/16" (8 mm) wrench in the event of a complete loss of power. When planning for the location of the Valve, provide sufficient clearance to accommodate access to this override. Attempt to locate the FloLogic Valve AFTER distribution lines are tapped off for automatic irrigation systems and after equipment with automatic backwash cycles such as water softeners. If this is not feasible, additional wiring may be required to manage the water used by these appliances (see Reference Material beginning on page 16).

PLANNING AND PREPARATION (continued)

STEP 2 – LOCATE AN EXISTING OR INSTALL A NEW ELECTRICAL OUTLET

If you do not already have an electrical outlet within 20 feet of the Valve location, you will need to install one yourself or have one professionally installed by an electrician. Alternatively, if an AC source is available, but further than 20 feet from the Valve location, watertight Power Supply extension cables are available for purchase from FloLogic. The permanent use of an extension cord for power is not recommended.



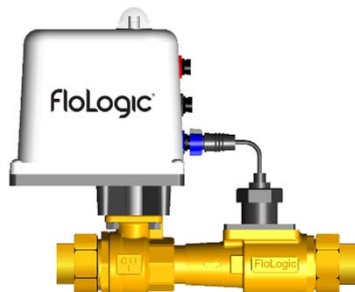
The FloLogic System consumes very little power and as such, does not require a dedicated electrical outlet. The Power Supply is configured with a grounded, three-prong plug attached to a 6 foot cord. The Power Supply transformer case has molded “ears” designed for securing it to a wall or exposed floor joist. From the Power Supply, there is a 15 foot cable that connects to the Valve. While the interconnect cable and connector between the Power Supply and the Valve is waterproof, the Power Supply must be protected from weather and kept dry at all times. Contact info@flologic.com or call 877-FloLogic (877-356-5644) to order power cable extensions if needed.

STEP 3 – SHUT OFF WATER MAIN AND DRAIN PIPES

Before beginning the installation of the Valve, the water should be shut off at the water meter. If you are on a well, disable the well pump by switching off the appropriate electrical circuit breaker. Open a cold water faucet at the lowest elevation point and let the water run until it stops. In some structures, the lowest elevation water outlet will be a hose bib on an exterior wall. If you have a multi-story unit, open a couple of cold water taps on the upper-most floor to break any residual plumbing system vacuum and improve drainage. Depending on the design of your plumbing system, the draining of the water line may take as long as 15 minutes.



You have now completed the planning and preparation work and are ready to install the Valve and Flow Sensor assembly.

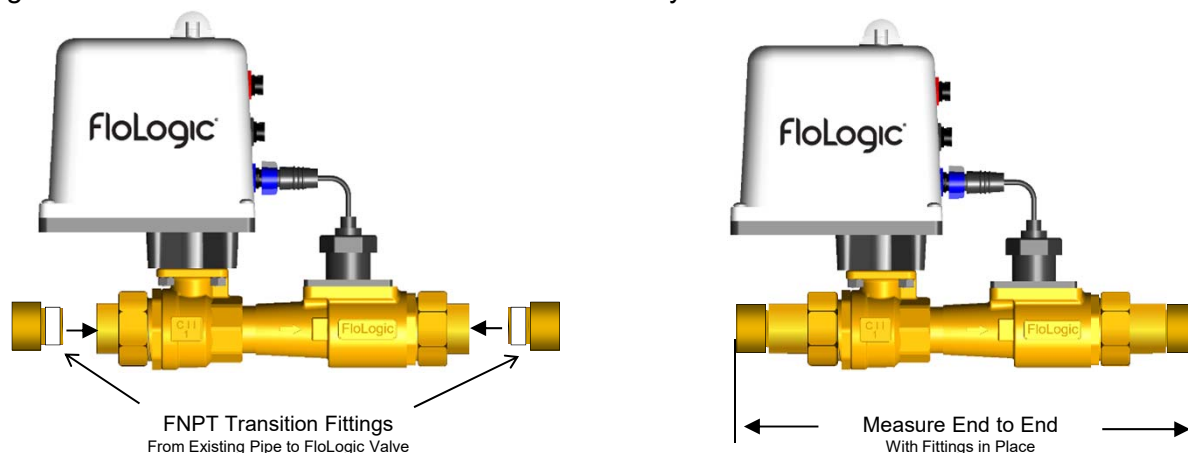


FloLogic System Valve and Flow Sensor Assembly

VALVE INSTALLATION

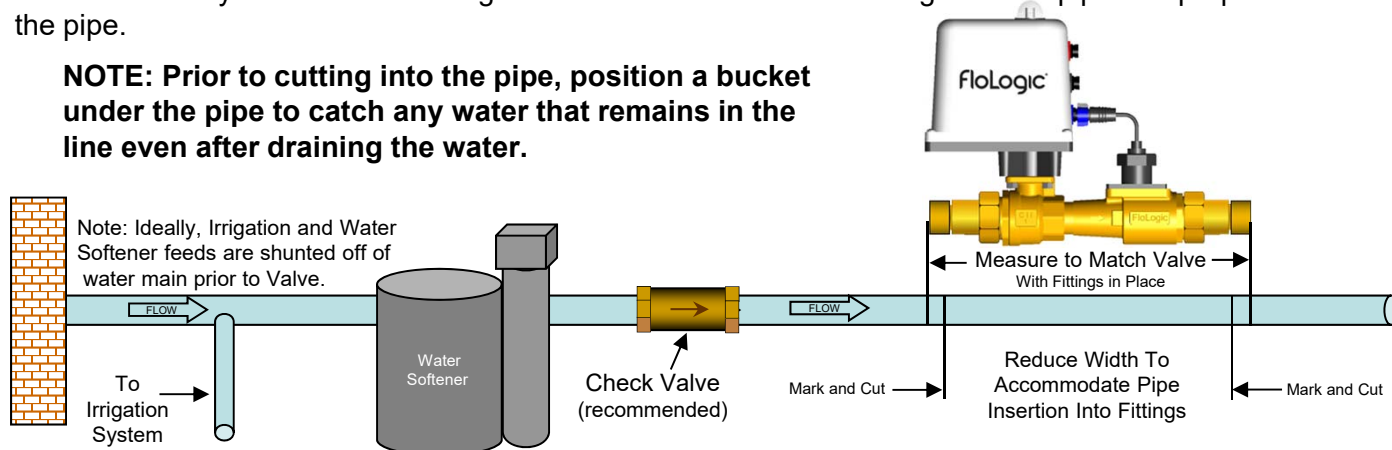
STEP 4 – MEASURE, MARK, AND CUT PIPE

Depending on your plumbing system, you will need one or more pipe fittings to transition from your water pipe to the union connections on the FloLogic Valve. **A spring-check valve is recommended to be installed on the inbound water line prior to the FloLogic Valve.** The check valve will reduce or eliminate false flow readings as the pressure in the water main rises or falls throughout the day. If installing a new check valve on the main plumbing line, ensure a thermal expansion tank is installed. Assemble the fittings required to transition from the main water line to the FloLogic Valve. Securely tighten the union tailpieces on each end of the FloLogic Valve. You are now ready to measure and mark the pipe before cutting out a section to accommodate the Valve assembly.

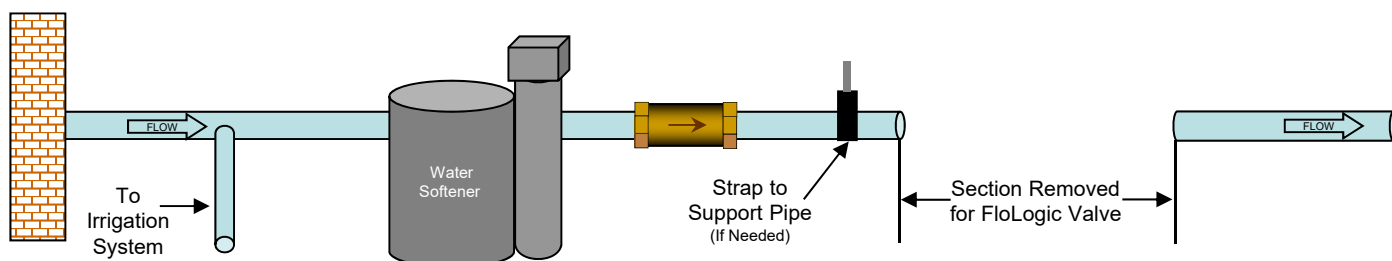


Carefully measure the overall length of the assembled Valve and fittings. Take this measurement and mark it on the water pipe where you intend to locate the FloLogic Valve. Next, determine how far the pipe will insert into each of the transition fittings when assembled after cutting. Reduce the width of the overall measurement by these insertion lengths. Mark the reduced overall length on the pipe and prepare to cut the pipe.

NOTE: Prior to cutting into the pipe, position a bucket under the pipe to catch any water that remains in the line even after draining the water.



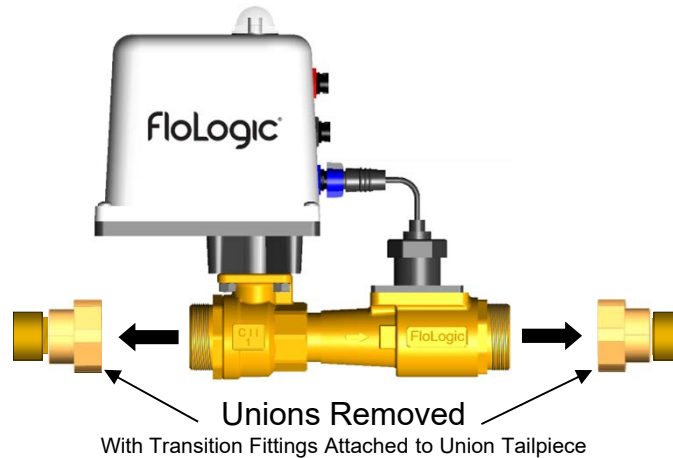
Using the appropriate tools, cut the pipe in the places marked. Be careful to make a clean, square cut to ensure minimal clean-up and prep work before installing the fittings. Additional pipe supports may be required if the cut pipe sags excessively.



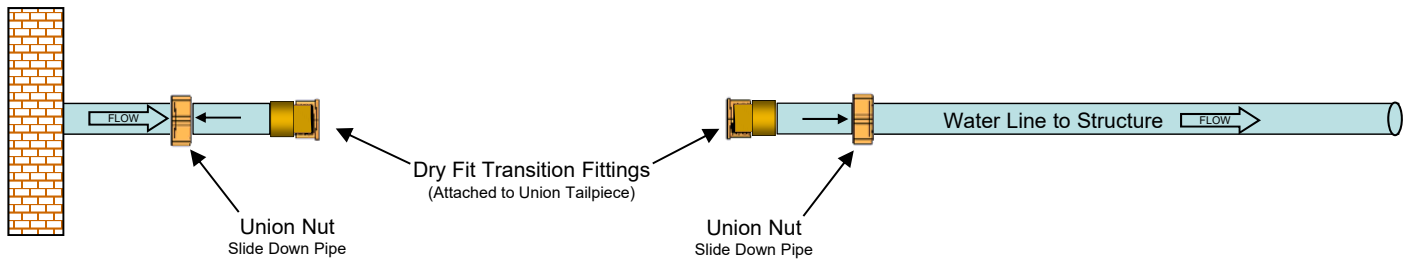
VALVE INSTALLATION (continued)

STEP 5 – INSTALL FITTINGS ONTO WATER LINE

To facilitate a simple installation, both ends of the Valve are equipped with union fittings. The transition fittings you installed in Step 5 will be threaded or soldered into the union tailpieces. Remove the unions by loosening the large brass nut at each end of the Valve. There is an O-ring or flat rubber seal inside each of the unions that provides a sealing surface for the connection. Be certain to keep the seals with the unions for later re-installation. Do not worry about keeping track of which union comes from which end of the Valve as they are interchangeable.



Dry fit the transition fittings onto the water line you cut in Step 5. If there is sufficient clearance for the union nut to slide over the transition fittings and onto the pipe, slip the union nut down the pipe and out of the area where you will be attaching the fittings to the pipe.



Confirm that the Valve will easily slide into the gap between the union tailpieces. Make any adjustments necessary by either moving the pipe or repeating Step 5 if moving the pipe does not work. You are now ready to secure the fittings to the pipe.

CAUTION: Before installing fittings onto pipe, make sure the union nut is in place as described and depicted above. If not, you will have to remove the union tailpiece, insert the union nut and re-apply the connection between the tailpiece and your pipe fittings.

Follow the fitting manufacturer's instructions for this process. If you are soldering a copper fitting on the pipe, it is recommended that you remove the union tailpiece from the fitting assembly prior to soldering. This can be re-installed after the solder joint has cooled.

CAUTION: DO NOT USE PLUMBER'S PUTTY OR PIPE JOINT COMPOUND AS THIS CAN INTERFERE WITH, OR FOUL THE FLOW SENSOR.

You are now ready to install the Valve into the water line.

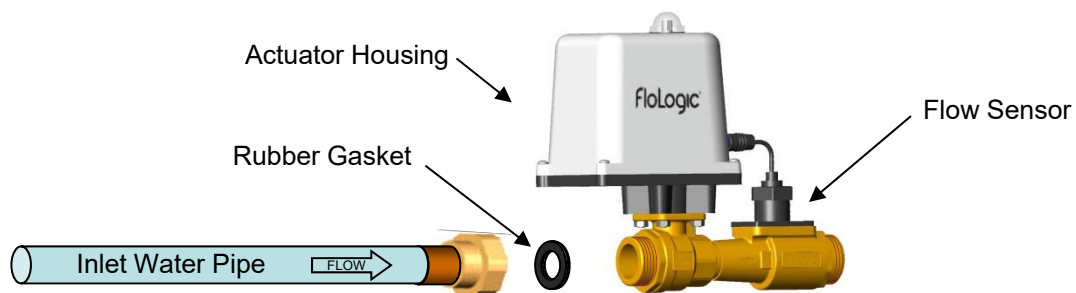
VALVE INSTALLATION (continued)

STEP 6 – INSTALL VALVE ONTO WATER LINE

Orient the Valve so the direction of flow indicated by the arrow cast into the Valve body matches the direction of water flow through the pipe. The Valve and Actuator Housing will be on the inlet side of the installation and the Flow Sensor will be on the outlet side.

Position the Valve between the sections of cut pipe. Make sure the rubber gaskets are in place and hand tighten the large brass union nut onto each end of the Valve.

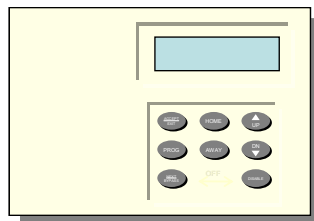
NOTE: Do not use Teflon tape, plumber's putty, or pipe joint compound on the threads for the union nut as the sealing surface is the face of the O-ring or flat rubber gasket.



After positioning the Valve in an orientation that allows for easy access to the top of the actuator housing, tighten the large brass union nuts with an adjustable wrench or pipe wrench.

You may now turn the water back on at the meter or by restarting your well pump. After restoring the water service, open all of the cold-water taps (including exterior hose bibs) and flush all toilets to purge any air that was trapped in the plumbing system during the installation. Depending on your plumbing system, this may take several minutes. Close the cold water taps (and hose bibs if used) once you note a smooth flow of water with no air entrapment.

**You have now completed all of the plumbing work
and are ready to install the Control Panel.**



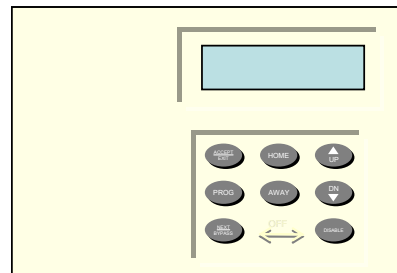
FloLogic System Control Panel

CONNECTING THE CONTROL PANEL

STEP 7 – DETERMINE CONTROL PANEL LOCATION

Local inputs to the System as well as status messages are accomplished through the Control Panel. Remote control of the System is accomplished via the FloLogic app if you install the CONNECT WiFi Module. While the Control Panel can be mounted anywhere deemed convenient, if you intend to use the Optional WiFi Module, be sure to plan for the Module to be located where there is a good WiFi signal.

The Control Panel is connected to the Valve via the supplied, 50 foot Communication Cable. After selecting the location for the Control Panel, carefully measure both the vertical and horizontal distances (rise and run) between the Valve and the desired Control Panel location. If 50 feet of cable is not sufficient for your application, a longer Communication Cable or an extension to the supplied 50 foot cable may be purchased from FloLogic.



CUTTING AND / OR SPLICING OF THE COMMUNICATION CABLE IS NOT RECOMMENDED

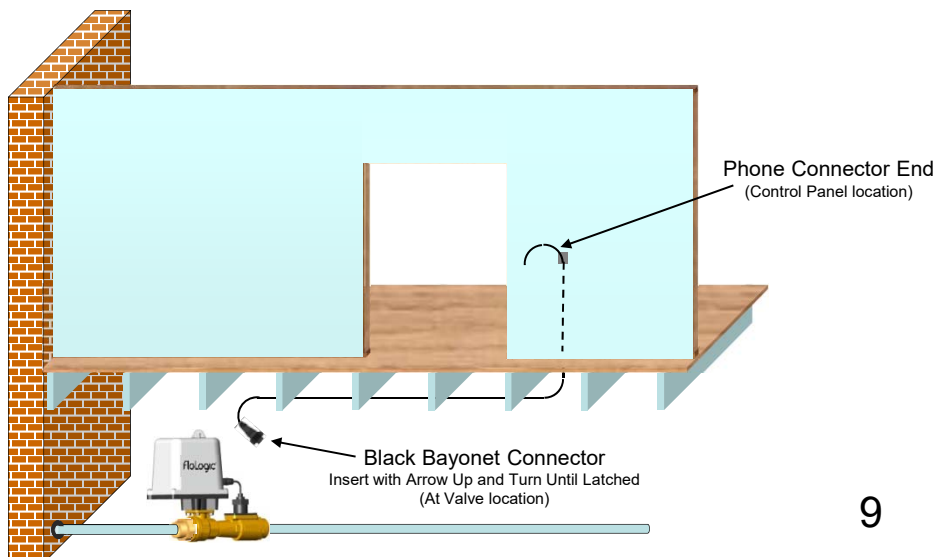
If you are planning to connect the FloLogic System to a security system, you should locate the FloLogic Control Panel near your security system controller. Typically, the security controller is located in a lockable metal enclosure. The FloLogic System can accept commands from your security system such as switching from Home to Away when you are arming your security system. In addition, when properly configured, the FloLogic System will alert your security system when it detects a leak condition and shuts off the water. See the section on External System Integration on pages 16, 17, and 18 of this installation guide for more information and wiring diagrams for the various options.

STEP 8 – RUN COMMUNICATION CABLE

Plug in the round black connectorized end of the Communication Cable to the matched connector on the Valve. Align the arrow on the connector with the notch in the receptacle on the actuator. Insert the connector and rotate the locking ring until latched. Run the smaller, phone-type connectorized end of the cable to the location where you plan to install the Control Panel. If the Control Panel is to be installed in a high visibility area and you wish to hide the wiring behind the wall, this may require you to pull the wire through one or more wall cavities and up through sub-flooring. At the Control Panel installation site, be certain to leave at least 6 inches of cable slack to facilitate the Control Panel installation.

NOTE: No electrical box is required. The wire should exit the wall behind the planned location for the Control Panel. The Control Panel will cover the hole when it is installed in Step 9.

When inserting the connector into the Valve assembly, check to see that both the connector on the cable and receptacle on the Valve are free of moisture.



CONNECTING THE CONTROL PANEL (continued)

STEP 9 – INSTALL CONTROL PANEL

Open the Control Panel by depressing the tab on the top of the molded plastic housing.

Separate Front and Rear Housings

With the Control Panel open, separate the back of the Control Panel from the front by gently bending one of the hinge “ears” out while pulling the front and back housings apart. Set aside the front housing using care to protect the circuit board and display from any liquid, dust, or construction debris.

Attach Rear Housing to Wall

OPTION 1 - Hiding the Wiring Behind Wall

Push the connectorized wire through the rear entry cable access port molded into the rear housing. Slide the rear housing down the cable until it comes in contact with the wall. With a pencil and a level, mark the wall where the mounting holes pass through the housing. Using either the supplied fasteners or your own, attach the housing to the wall.

OPTION 2 – Surface Mount Wiring

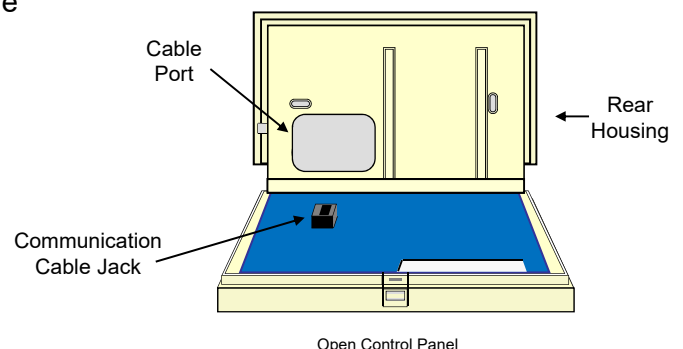
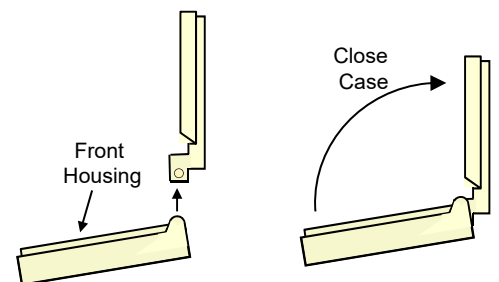
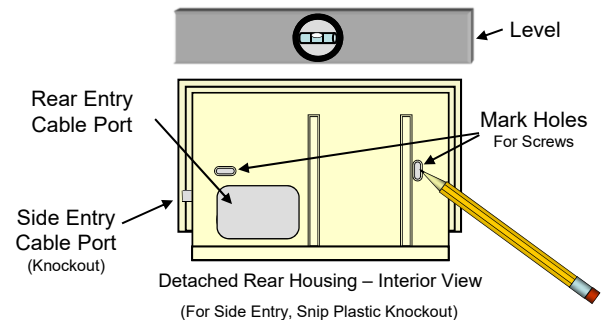
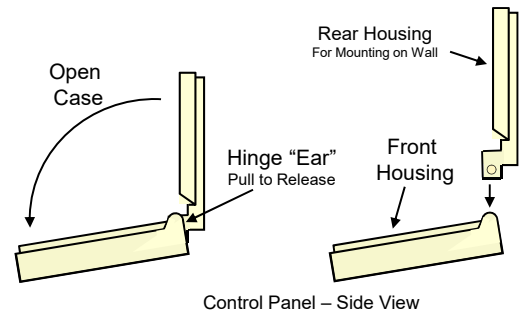
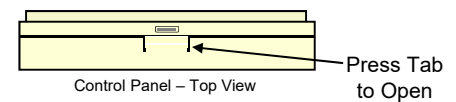
Using a pair of wire snips or needle nosed pliers, remove the plastic knockout from the lower left side of the rear housing. With a pencil and a level, mark the wall where the mounting holes pass through the housing. Using either the supplied fasteners or your own, attach the housing to the wall.

Re-Attach Control Panel to Rear Housing

Reverse the process you used to remove the front housing by inserting one of the hinge “ears” into its corresponding slot on the rear housing. Gently pulling the other hinge “ear” slide the second hinge into place. Confirm proper engagement of the hinge by closing and then re-opening the Control Panel.

Plug-in Communication Cable to Control Panel

Plug in the telephone-style connector into the jack on the Control Panel board. Carefully close the Control Panel to make sure the cable does not bind.



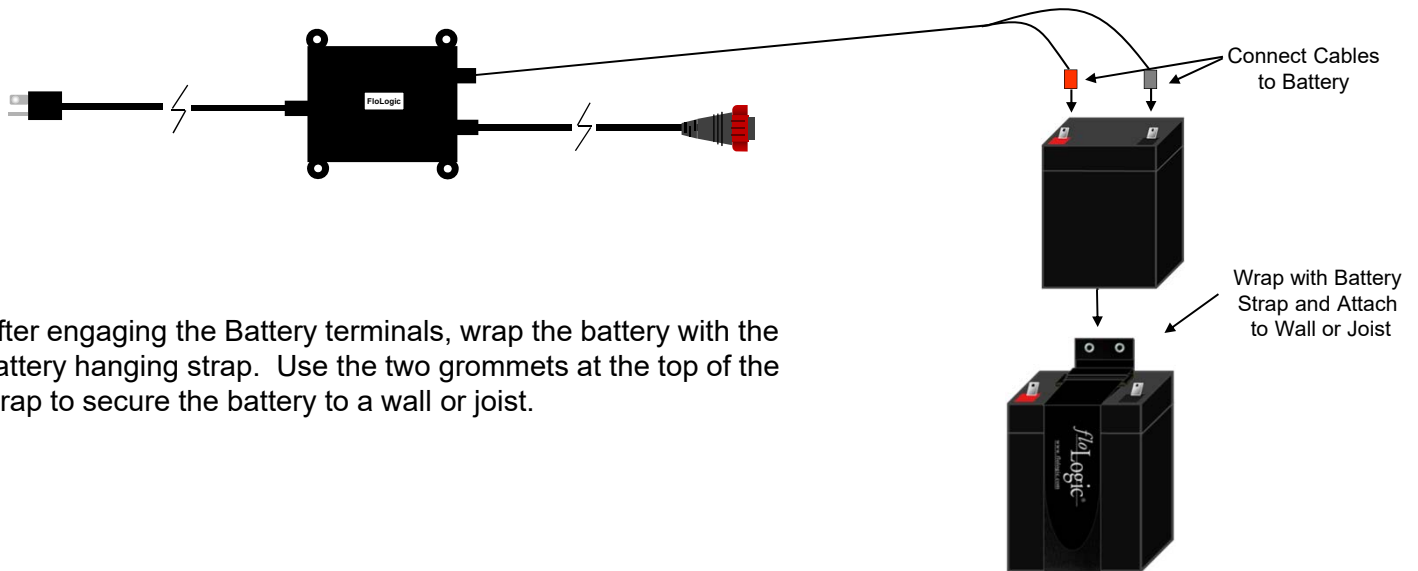
You have now completed the installation of the Control Panel and are ready to install the System Battery and Power Supply.

POWER UP SYSTEM

(NOTE: ORDER OF CONNECTION IS IMPORTANT)

STEP 10 – Connect the Battery to the Power Supply

Prior to plugging the Power Supply into the 120V AC outlet connect the Battery to the Power Supply by sliding the quick disconnect terminals onto the Battery. Use care to match the insulated red quick disconnect to the red (+) battery terminal and the insulated black quick disconnect to the black (-) battery terminal.



After engaging the Battery terminals, wrap the battery with the battery hanging strap. Use the two grommets at the top of the strap to secure the battery to a wall or joist.

STEP 11 – Plug in Power Supply to 120V AC Outlet

After connecting the Battery to the Power Supply, plug in the grounded power cord to the previously located 120V AC electrical outlet.

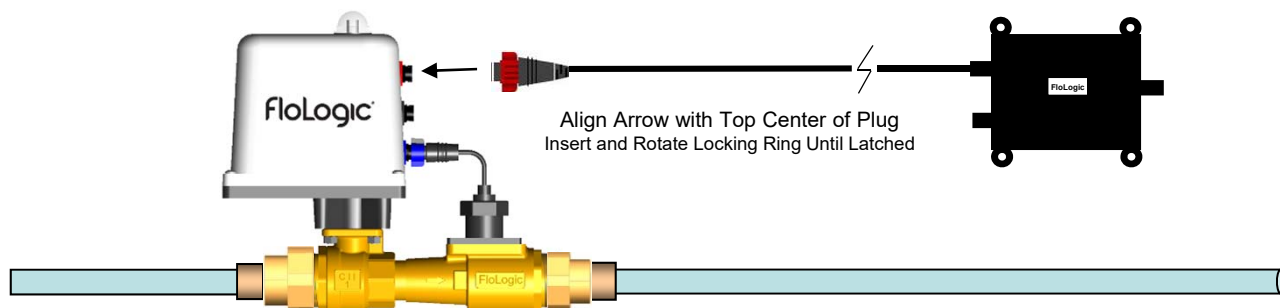


You are now ready to connect the Power Supply to the Valve.

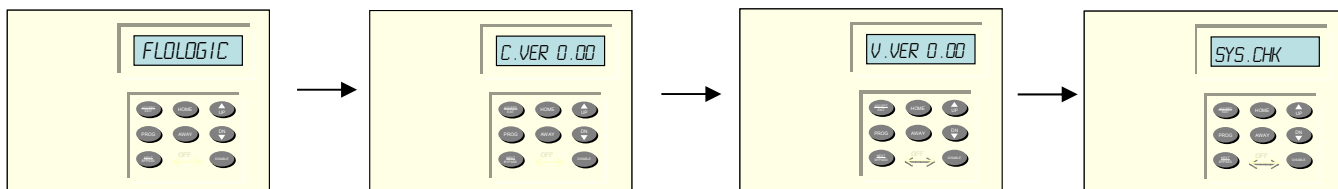
POWER UP SYSTEM (continued)

STEP 12 – Connect Power Supply to Valve

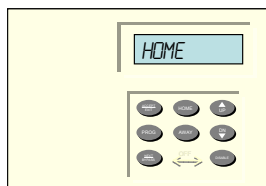
After confirming the connector on the cable and the receptacle on the Valve are dry, insert the RED connector with the arrow on top until its fully engaged. Rotate locking ring until the connector is latched.



The Valve will now automatically begin a start-up routine to confirm all System components are working properly. During this start-up the display will progress through four (4) screens as follows. The numbers following C.VER and V.VER are software version codes and will vary depending on your System ship date.



Once the start-up is completed, the display will read “HOME” indicating the System is ready for use.



NOTE: If the Control Panel reads SYS.DOWN-CHG BATT this likely occurred because either the Power Supply was plugged into the outlet and the System attempted to start-up before the Battery was connected or the Battery requires additional charging. If the Battery is sufficiently charged, simply hold down the DOWN ARROW key until the beeping stops (approximately 4 seconds), release it and the System will re-boot and the message will clear.

IMPORTANT NOTE: Make sure that any residual air is purged from the plumbing system by opening all cold-water faucets for at least two minutes and flushing all toilets. Trapped air may produce inaccurate water use readings and reduce performance of the System.

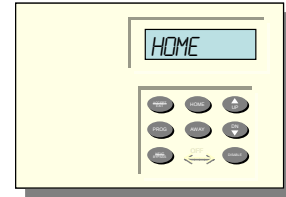
**You have now completed the physical installation
and are ready to test the operation of the System.**

OPERATIONAL TEST

**THIS TEST SHOULD BE REPEATED SEMI-ANNUALLY
TO CONFIRM SYSTEM FUNCTIONALITY**

STEP 13 – CONFIRM SYSTEM IS IN HOME MODE

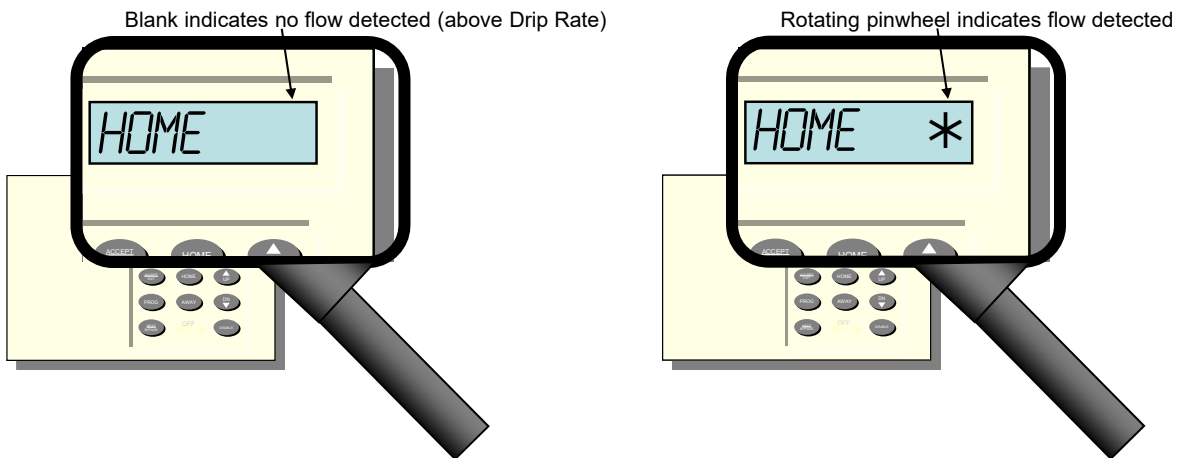
Prior to starting the operational test, please confirm the FloLogic System is in the Home mode. If the display reads “AWAY” or anything other than “HOME”, press the HOME key to place the System into the Home mode.



Control Panel is in Home mode

STEP 14 – CHECK FOR BACKGROUND WATER FLOW

After you have purged all of the residual air out of your pipes, all taps are securely closed and no toilets are running, look at the right corner of the display on the Control Panel for an indication of water flow. When the FloLogic System detects flowing water a rotating pinwheel is displayed. You may have an expansion tank that was installed to prevent pressure build up due to thermal expansion from the water heater. If so, it may take additional time for the rotating pinwheel to stop after the water has been shut off as the expansion tank refills. This is normal and should not be a cause for concern.



NOTE: If you believe you have no water running in the building and the pinwheel continues to be illuminated even after you have purged all of the residual air, you will need to check the amount of flow the System detects by using the Programming Menu. Instructions for using the Programming Menu can be found in the *Directions for Use* booklet beginning on page 18.

STEP 15 – CONFIRM FLOW DETECTION

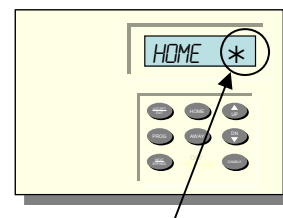
Turn on a cold water tap to confirm that the pinwheel flow indicator is displayed. It may take a few seconds for it to display after you turn on the water.



Turn on cold water tap



Wait five to ten seconds



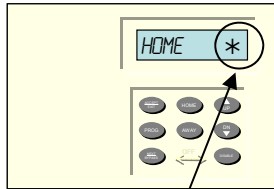
Look for flow indication

OPERATIONAL TEST (Continued)

***THIS TEST SHOULD BE REPEATED SEMI-ANNUALLY
TO CONFIRM SYSTEM FUNCTIONALITY***

STEP 16 – CONFIRM VALVE OPERATION

While water continues to run from the open tap, press and hold the DISABLE key and then press the NEXT / BYPASS key on the Control Panel. The Valve will close, the display will read “WATER.OFF”, and the water will stop flowing from the still-open tap. *NOTE: In the lower level of a multistory building or in one equipped with thermal expansion tanks, the flow may continue for several minutes even after the valve is closed.*

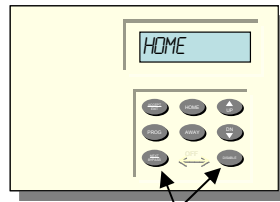


System is in Home mode,
Look for flow indication

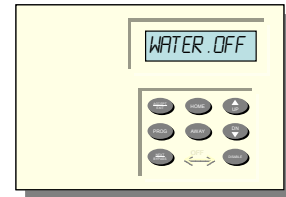


Water continues to run

***IMPORTANT: Confirm complete
water stoppage before proceeding***



Press and hold Disable key,
then press Next / Bypass



Control Panel reads WATER.OFF



Water is shutoff by FloLogic Valve

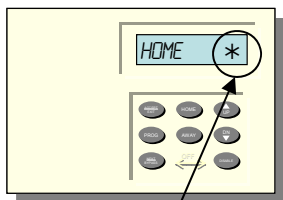
NOTE: If the display reads “BYPASS”, you have pressed the NEXT / BYPASS key before you pressed the DISABLE key. If this happens press the Home key and repeat the keystrokes described above until “WATER.OFF” is displayed.

To restore water service, press the HOME key on the Control Panel.

STEP 17 – CONFIRM AUTOMATIC SHUTOFF

With the water running, place the System into the Away mode by pressing the AWAY key on the Control Panel. The Valve will cycle, perform a self-check, and update the display to read “AWAY”. Unless a different timer value has been set by the user, after 30 seconds of water flow, the Valve will rotate 90° to turn off the water, an audible alarm will be sounded at the Control Panel, and the display will read “LEAK”.

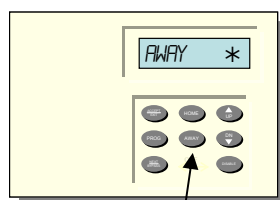
»» WAIT FOR A COMPLETE STOPPAGE OF WATER FLOW TO CONFIRM VALVE CLOSURE ««



System is in Home mode,
Look for flow indication



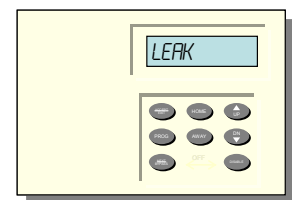
Water continues to run



Press the AWAY key



Wait approximately 30 seconds



Control Panel displays LEAK
and sounds audible alarm



Water is shutoff by FloLogic Valve

To silence the audible alarm, press the DISABLE key. To restore water service press the HOME key.

**CONGRATULATIONS, YOU HAVE NOW COMPLETED
THE INSTALLATION OF THE FLOLOGIC SYSTEM**

INSTALLATION TROUBLESHOOTING

For Toll Free Phone Support Call 1 (877) FloLogic (356-5644)

ERROR MESSAGES AND RESOLUTIONS

| | | |
|-----------------------|---|---|
| AC LOST | AC power not detected, System operating solely on Battery power. Alarm output is delayed one hour to prevent alarm cycling during intermittent power outages. | Check to make sure Power Supply is plugged in and there is power at the electrical outlet used by the System. Error message will automatically clear when AC power is restored. |
| COMM ERR | Communication between Valve and Control Panel inoperative. When 30 seconds passes with no handshake between the Valve and Control Panel, this message is displayed. | Check cable between Valve and Control Panel. Make sure there is no damage to the cable. Disconnect RED Power Supply connector, wait 15 seconds and reconnect. System will reboot (Valve cycles) and message should clear. |
| SYS. DOWN STAND DN | Valve inoperable due to discharged or missing Battery. The Valve is inoperable without a Battery. Battery must be present at all times. | Check Battery connections. Observe (+ / -) polarity. Press and hold DN key on Control Panel until beeping stops. Release button. Valve will cycle (within 15 seconds) and System will reset. |
| VAL FAIL | Valve unable to detect open vs. closed position. Due to misaligned position sensor or override shaft in depressed position resulting in failure to read position. | Press and hold DN on Control Panel until beeping stops. Release button. Valve will cycle (within 15 seconds) and error will clear if Valve rotation is detected. |
| CHG BATT | Dead Battery, Battery recovering from discharge or Battery plugged in after Power Supply plugged into outlet. | Check / Replace Battery. Press and hold DN on Control Panel until beeping stops. Valve will cycle (within 15 seconds) and System will reset. |

NOTE: In the event that none of the suggested resolutions above are effective in clearing an error condition, the entire System may be powered down and re-started. Known as a hard-reboot, this is accomplished by disconnecting the Power Supply from the Valve by removing the RED power connector. Wait approximately 15 seconds and reconnect the RED connector to the actuator. The Valve should cycle and the error code should clear.

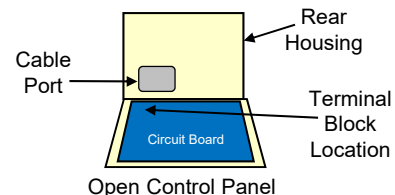
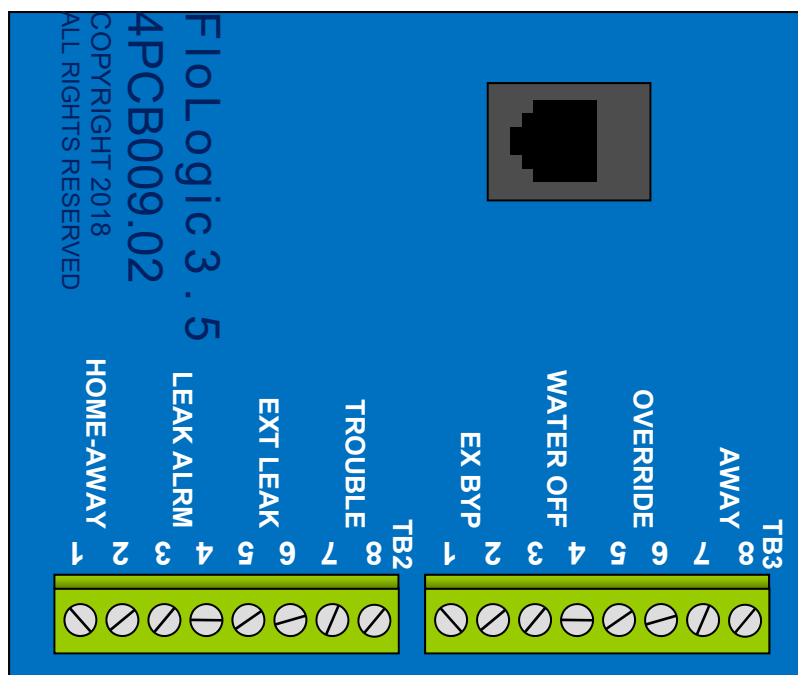
AIR ENTRAPMENT

For accurate, low-flow detection of water usage, residual air must be purged from the plumbing lines. Air will have entered the plumbing system when it was drained during the installation process. To purge this air, open each cold water tap until the water flows without sputtering and coughing, flushing all toilets and running the cold water in your bath / shower to complete this process. This should eliminate any entrapped air.

See the *Directions for Use* enclosed in the shipping box for complete instructions on both System operation and programming for your specific requirements. Don't forget to mail the enclosed warranty card or register your purchase at www.flologic.com by clicking on **Register**. Keep a record of your purchase in the event of any warranty needs.

EXTERNAL SYSTEM CONNECTIONS

Located on Control Panel Circuit Board



| DESCRIPTION | LOCATION | WIRING |
|--|-------------------|--|
| HOME-AWAY – Contact closure triggers the System to the AWAY mode. | TB2 Pins 1 & 2 | Connect to security system contacts that close (short) when security system is armed to away. Contacts should open when security system is disarmed. |
| LEAK ALARM – Communicates LEAK event to external system or device. | TB2 Pins 3 & 4 | Solid State Relay is Normally Open. Relay will close when a leak event is detected. Relay reverts to open after alarm is cleared at keypad. |
| EXT LEAK – Momentary contact closure triggers the System to shut the Valve and sound EXT LEAK alarm. Used to connect external moisture sensor or low temp sensor. | TB2 Pins 5 & 6 | Connect to external system contacts that momentarily close (short) when water is detected by moisture sensors or freezing is reported by temperature sensors. Once triggered, water service must be restored at the Control Panel. |
| TROUBLE - Communicates loss of AC power or other system trouble events needing attention. Connect to external alarm or monitoring system. | TB2 Pins 7 & 8 | Solid State Relay is Normally Open. Relay will close when a FloLogic System trouble event is detected and open when cleared. AC LOSS reporting is delayed for one hour. All others trouble conditions are immediate. |
| EXT BYPASS – Momentary contact closure starts the BYPASS timer and disables flow timers for a fixed duration of time. | TB3 Pins 1 & 2 | Connect to any external device with contacts that momentarily close (short) when the external device begins using water. |
| WATER OFF – Communicates to external device or system that Valve is closed and water is shutoff (LEAK, EXT LEAK, or WATEROFF). | TB3 Pins 3 & 4 | Solid State Relay is Normally Open. Relay will close when the water is turned off by the FloLogic System for any reason (LEAK, WATEROFF, EXT LEAK). Relay opens when water service is restored. |
| OVERRIDE – Latching contact closure triggers System to disable flow timers. Flow timers reactivated when Override ends. | TB3 Pins 5 & 6 | Connect to any external device with contacts that latch close (short) when flow detection needs to be disabled. Typical uses include water softeners and irrigation. |
| AWAY – Communicates to external device or system that FloLogic is in the AWAY mode. | TB3 Pins 7 & 8 | Solid State Relay is Normally Open. Relay will trigger closed when the FloLogic System is placed in the AWAY mode and revert to open when in the HOME mode. |

WIRING OUTPUTS TO EXTERNAL SYSTEMS

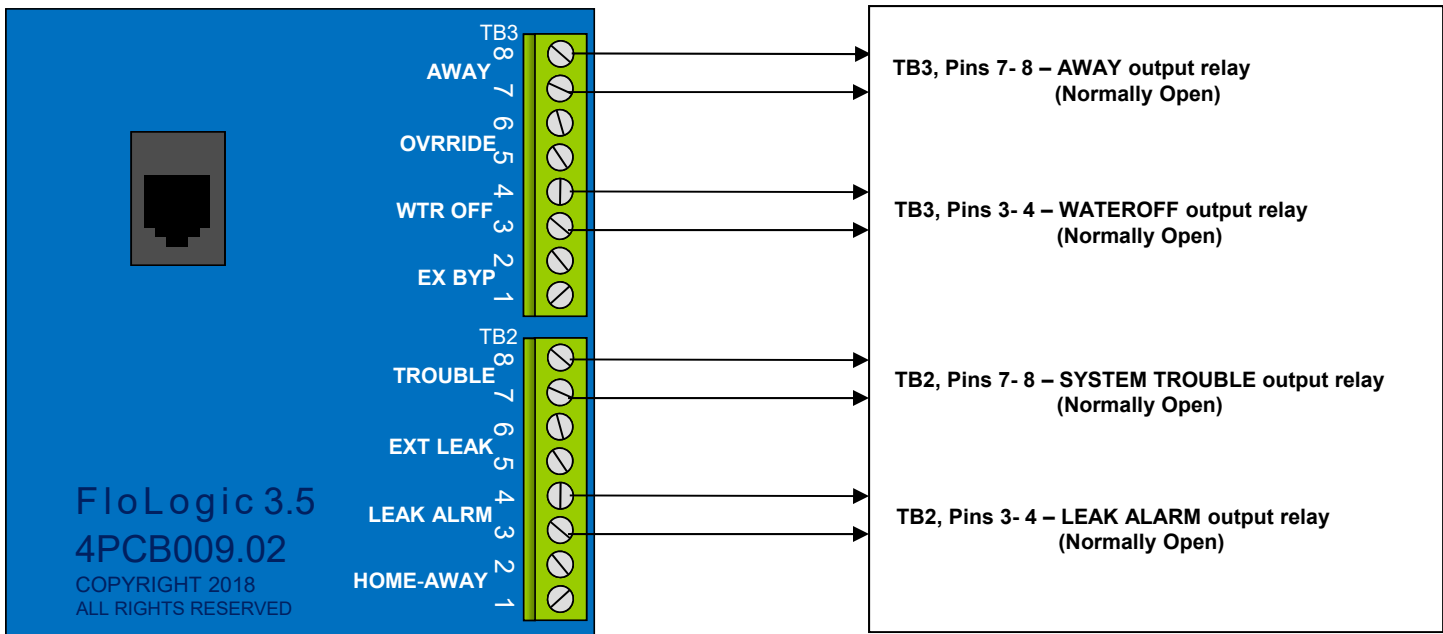
Using Onboard Solid State Relay (SSR) Outputs

WIRING NOTES:

The onboard SSR outputs can switch DC power of 3V to 48V, and AC power of 3V to 24V. 48VAC is not supported. Maximum load current through the SSR is 110mA at 50C (120F). Onboard relay has 14 ohm resistance on closure, 22 ohm max.

If switched voltage or the required load current exceeds the specified limits, an external relay will be required.

Available Relay Outputs: Using Onboard Solid-State Relays



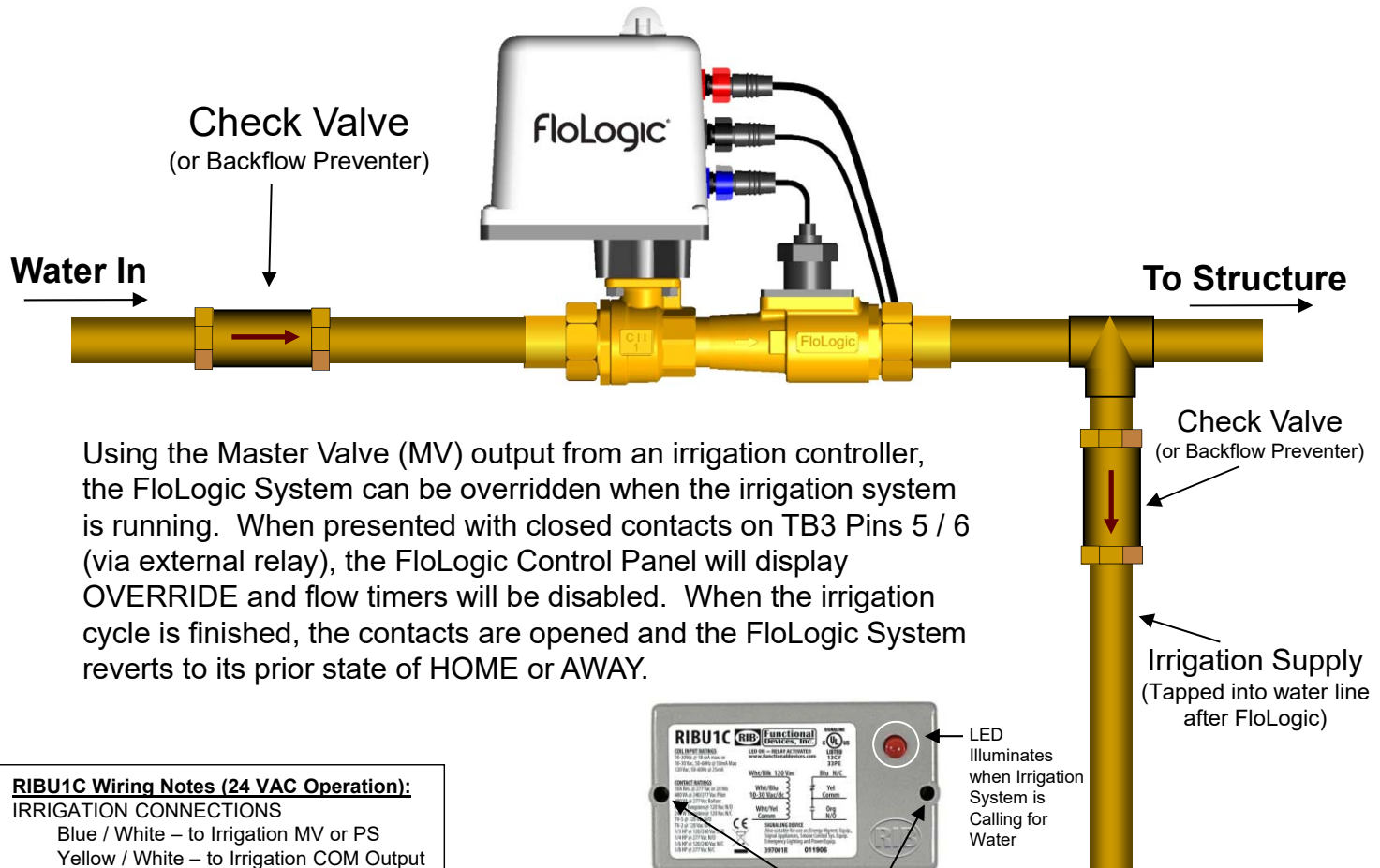
| <u>Output</u> | <u>Trigger Event</u> | <u>Location</u> | <u>Normally</u> | <u>Action on Event</u> |
|---------------|-----------------------------|-----------------|-----------------|------------------------|
| LEAK ALRM | Leak detected, Valve closed | TB2 Pins 3 / 4 | Open | Relay closes |
| TROUBLE | System fault | TB2 Pins 7 / 8 | Open | Relay closes |
| WTR OFF | Valve closed for any reason | TB3 Pins 3 / 4 | Open | Relay closes |
| AWAY | System in AWAY mode | TB3 Pins 7 / 8 | Open | Relay closes |

Application Notes:

- AC Lost trouble output is delayed for one hour to prevent cycling of alarm during brief power outages
- Water Off output is useful for shut-down of hot water recirculation pumps or well pumps
- Away Mode output can be directly connected to second FloLogic HOME-AWAY input

IRRIGATION OVERRIDE

If Sprinkler Feed is Tapped After FloLogic Valve



Using the Master Valve (MV) output from an irrigation controller, the FloLogic System can be overridden when the irrigation system is running. When presented with closed contacts on TB3 Pins 5 / 6 (via external relay), the FloLogic Control Panel will display **OVERRIDE** and flow timers will be disabled. When the irrigation cycle is finished, the contacts are opened and the FloLogic System reverts to its prior state of **HOME** or **AWAY**.

RIBU1C Wiring Notes (24 VAC Operation):

IRRIGATION CONNECTIONS

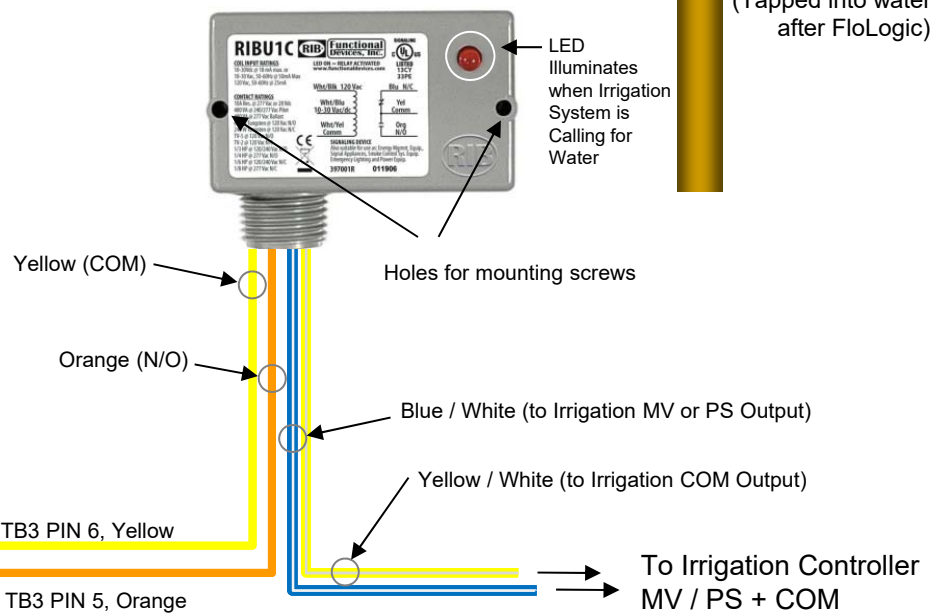
Blue / White – to Irrigation MV or PS
Yellow / White – to Irrigation COM Output

FLOLOGIC CONNECTIONS

Yellow - Control Panel, TB3, Pin 6
Orange – Control Panel, TB3, Pin 5

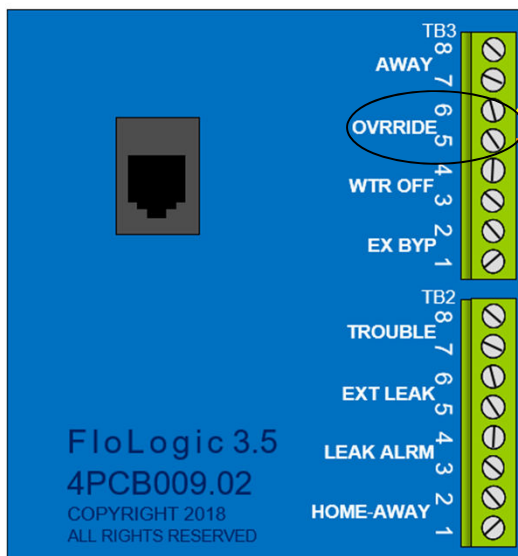
NOT USED

White / Black – for 120 VAC Operation
Blue – Normally Closed Relay Output



Two wire connection to external relay.

Use Master Valve (MV) or Pump Start (PS) output from irrigation controller to close **external** relay and override FloLogic timers when irrigation is running. Relay pictured as example is Functional Devices RIBU1C connected to Override Input (TB3 Pins 5 / 6) on the FloLogic Control Panel.

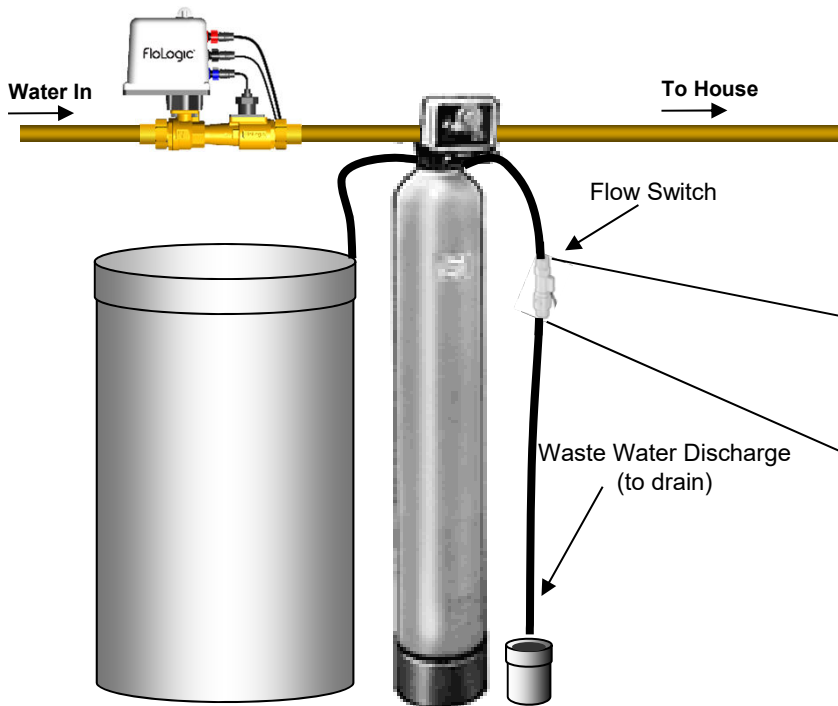


WATER SOFTENER - REGEN CYCLE OVERRIDE

When Softener is Installed AFTER the FloLogic System

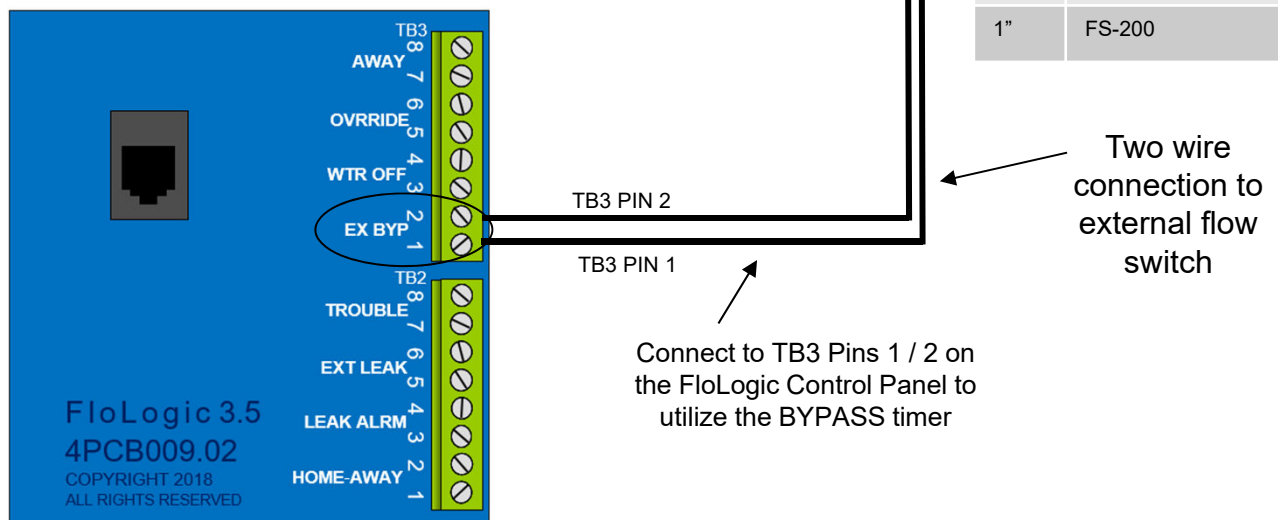
Use Flow Switch to Trigger EXT BYPASS

(NOTE: Can Be Used for Any System with an Automatic Backwash)



NOTE: Flow switch is installed on the discharge line. Switch state is Normally Open and closes when flow is detected. Switch shown is from GEMS Sensors at www.gemssensors.com. (search for flow switch model based on discharge pipe size)

| GEMS Sensors Flow Switch Options | |
|----------------------------------|------------------------|
| SIZE | MODEL |
| 1/4" | FS-380P |
| 3/8" | FS-380P, FS-380 |
| 1/2" | FS-150, FS-380, FS-480 |
| 9/16" | FS-4 |
| 3/4" | FS-480, FS-500 |
| 1" | FS-200 |



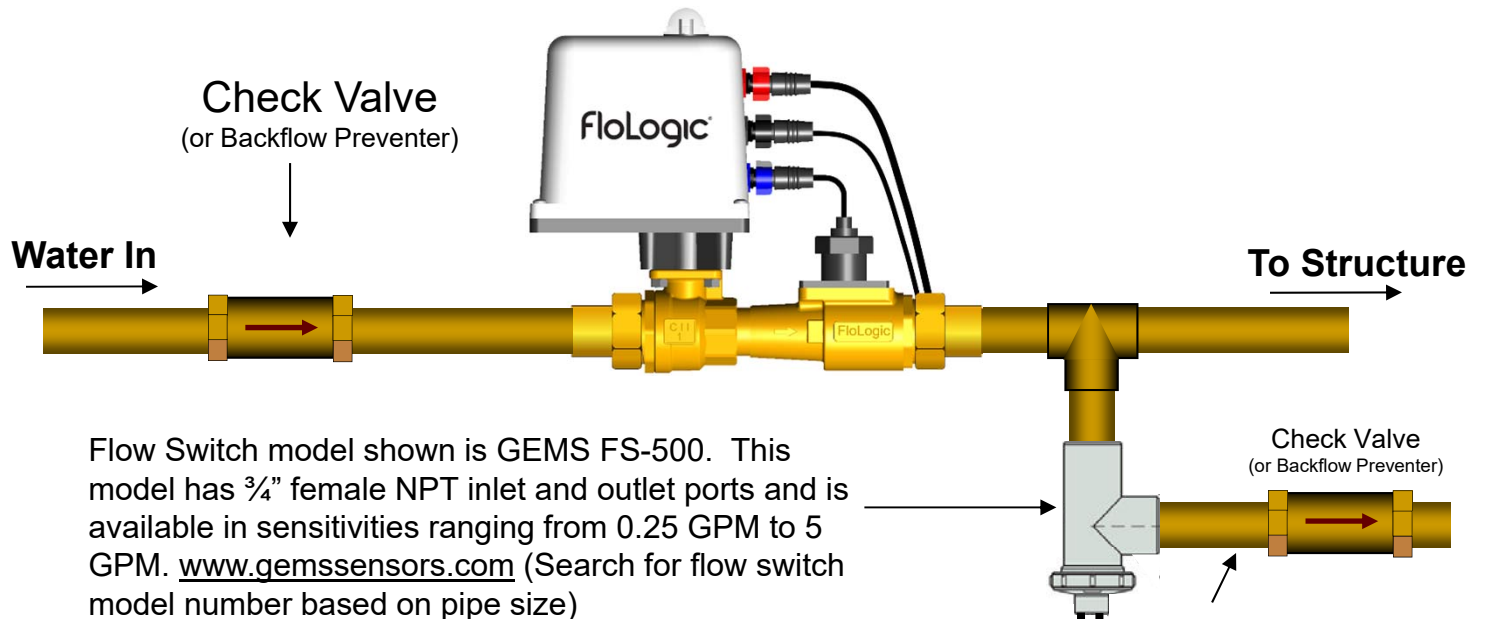
When connected to EX BYP input, the bypass timer will be started when water flow is detected in the discharge tube and the display will read EX.BYPASS alternating with HOME or AWAY.

The bypass time should be set to a value that is equal to or greater than the time required for the regeneration cycle of the softener. Typically this will be around 90-100 minutes. The System is shipped with a default setting of 120 minutes for the bypass time.

When the bypass time expires, the System will revert to HOME or AWAY.

HOSE BIB / POOL FILL - OVERRIDE WITH FLOW SWITCH

If Water Feed is Tapped Downstream of FloLogic Valve

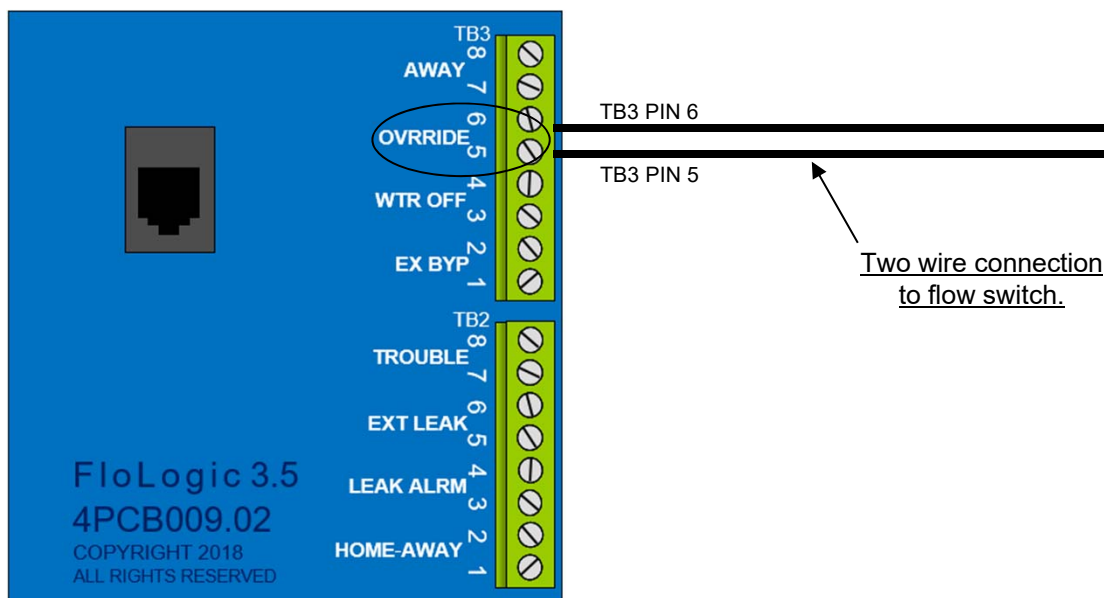


Flow Switch model shown is GEMS FS-500. This model has $\frac{3}{4}$ " female NPT inlet and outlet ports and is available in sensitivities ranging from 0.25 GPM to 5 GPM. www.gemssensors.com (Search for flow switch model number based on pipe size)

When flow is initiated, the SPST Normally Open (NO) contacts will close on the flow switch. The FloLogic Control Panel will display OVERRIDE and flow timers will be disabled. When the flow stops, the contacts are opened and the FloLogic System reverts to its prior state of HOME or AWAY.

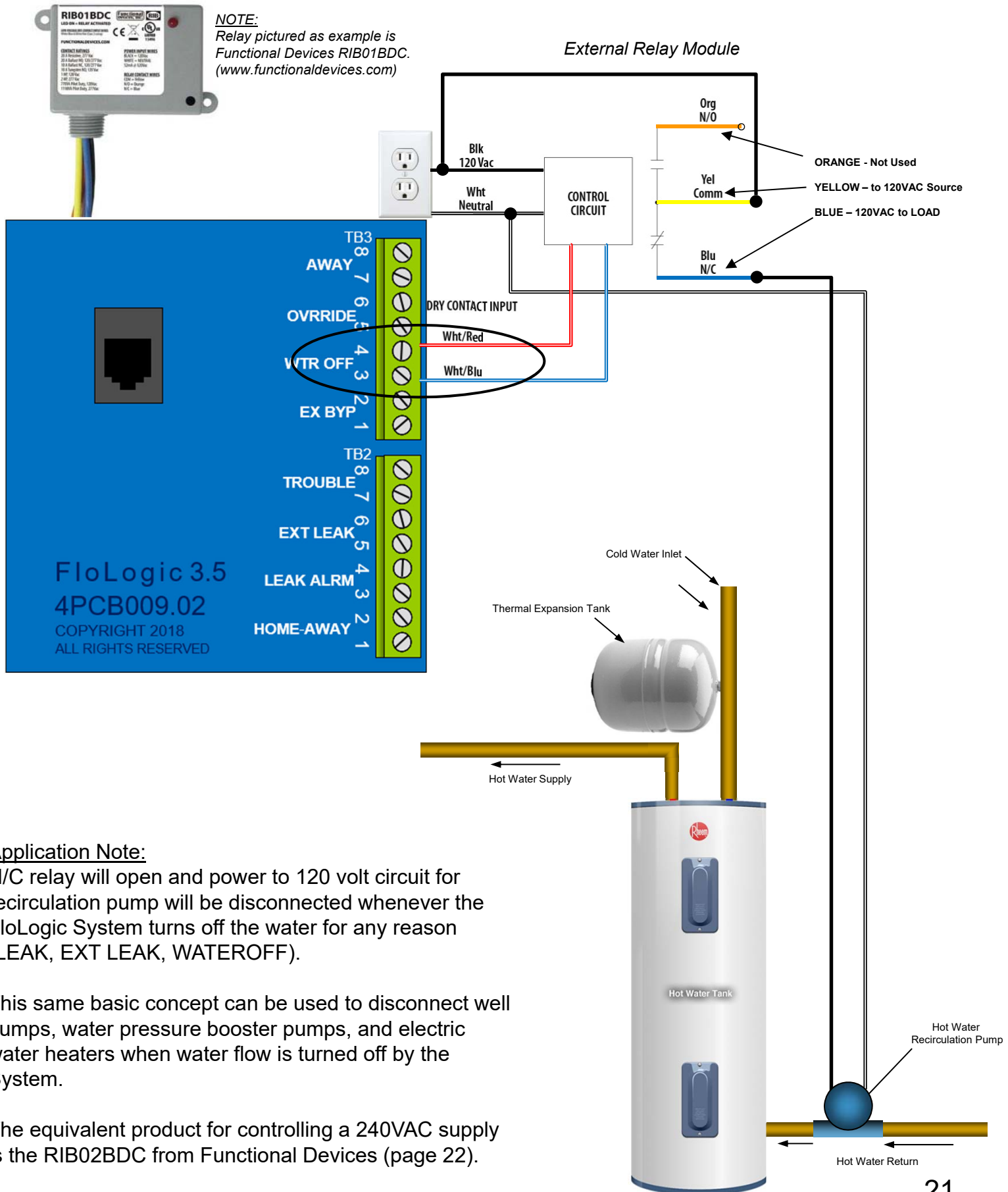
Water Line to Hose Bib, Pool Fill, Irrigation, etc. (Downstream of FloLogic)

| GEMS Sensors Flow Switch Options | |
|----------------------------------|------------------------|
| SIZE | MODEL |
| 1/4" | FS-380P |
| 3/8" | FS-380P, FS-380 |
| 1/2" | FS-150, FS-380, FS-480 |
| 9/16" | FS-4 |
| 3/4" | FS-480, FS-500 |
| 1" | FS-200 |



CONTROLLING A 120 VOLT AC CIRCUIT

External Relay Switches AC Power



Application Note:

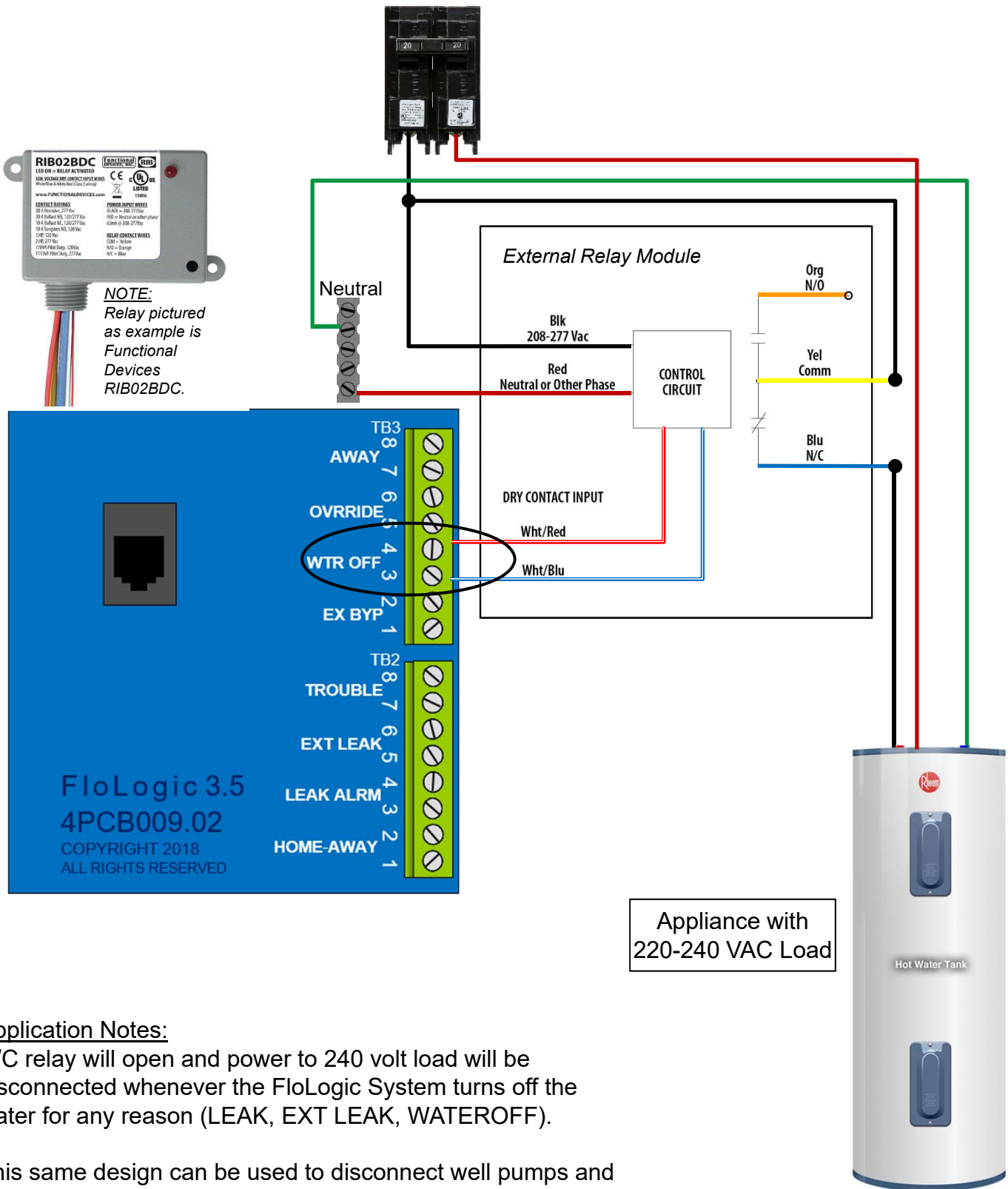
N/C relay will open and power to 120 volt circuit for recirculation pump will be disconnected whenever the FloLogic System turns off the water for any reason (LEAK, EXT LEAK, WATEROFF).

This same basic concept can be used to disconnect well pumps, water pressure booster pumps, and electric water heaters when water flow is turned off by the System.

The equivalent product for controlling a 240VAC supply is the RIB02BDC from Functional Devices (page 22).

CONTROLLING A 240 VOLT AC CIRCUIT

External Relay Switches AC Power



Application Notes:

N/C relay will open and power to 240 volt load will be disconnected whenever the FloLogic System turns off the water for any reason (LEAK, EXT LEAK, WATEROFF).

This same design can be used to disconnect well pumps and water pressure booster pumps when water is turned off by the System.

The equivalent product for controlling a 120VAC supply is the RIB01BDC from Functional Devices (page 21).

STANDARD PRODUCT WARRANTY

(Extended Service Plans Available for Purchase)

FloLogic® System Warranty (for Customers in the United States and Canada)

*In consideration for your purchase
of the FloLogic System,*

Keep your receipt.
Proof of the original
purchase date is needed
to obtain service under
the warranty

For The Period Of: We Will Replace:

Five Years

*From the date of the
original purchase*

Any part of the FloLogic System which fails due to a defect in materials or workmanship. During this **limited five-year warranty**, FloLogic will repair or replace, **free of charge**, any component of the System that fails due to manufacturing defects. You will be responsible for any local service and return shipping of the defective part to FloLogic.

Items Not Covered by the Warranty

- Service trips to your property to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose.
- Defects that result from improper installation or damage not caused by FloLogic.
- Liability on the part of FloLogic under this or any other warranty for any indirect or consequential damage.
- Defective operation of the System due to user programming errors.
- Damage or operational deficiencies due to water quality issues such as sediment or scale accumulation.
- Replacement of fuses or resetting of circuit breakers.
- Battery replacements.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this product, its installation, or repair.
- Damage caused after delivery.

This warranty is extended to the original purchaser and is transferable to any succeeding owner for products purchased for use within the USA and Canada. In Alaska and Hawaii, the warranty excludes the cost of shipping repair or replacement parts. This warranty is void if the actuator cover is removed or the Flow Sensor is disassembled.

*Some states / provinces do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may have other rights which vary depending on where you reside. To know what your legal rights are, consult your local consumer affairs office or your state or province's Attorney General. **THIS WARRANTY IS INTENDED TO BE IN LIEU OF OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.***

Warrantor: FloLogic Inc. Morrisville, NC 27560
www.flologic.com

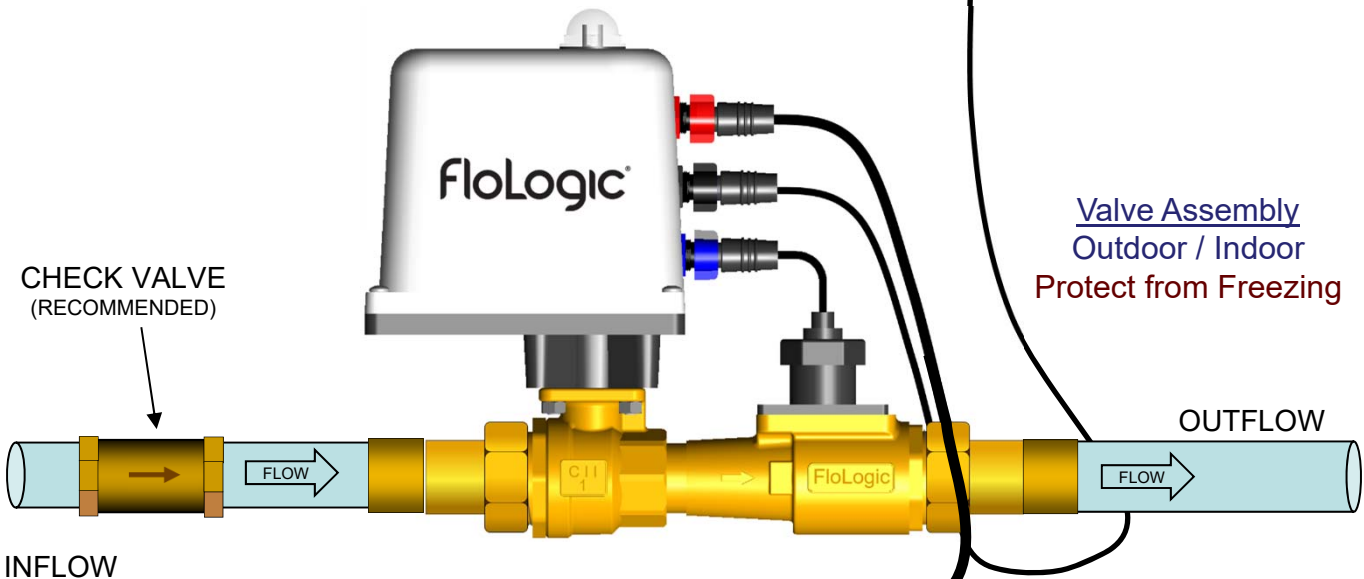
BASIC SYSTEM LAYOUT

IMPORTANT: PROTECT KEYPAD, POWER SUPPLY, AND BATTERY FROM WEATHER AND EVERYTHING FROM FREEZING

OPTIONAL: WiFi CONNECT Module



Control Panel
Indoor Only



Valve Assembly
Outdoor / Indoor
Protect from Freezing

Power Supply & Battery
Indoor Only

